

Sorento

Intelligent Water Closet
SRTWC189-G2
Installation & User Manual

Note: Please read these instructions carefully before installing and using the product.
Please follow all warnings and precautions outlined in the product instructions.

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Thank you for purchasing our product.

Please read this manual carefully before use to ensure proper operation.

Note that this manual may not cover all possible issues that users might encounter. We appreciate your understanding.

Due to ongoing product upgrades or improvements, the specifications described in this manual may differ slightly from the actual product you received. However, these differences will not affect the normal use of the product and may occur without prior notice.

After reading, please keep this manual in a safe place for future reference.

Please note that actual products and illustrations may vary slightly.

The company is not responsible for any accidents or injuries resulting from failure to install or use the product according to the instructions provided in this manual.

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Safety warnings and precautions

Thank you for purchasing our product!

To ensure the best experience, please read this manual carefully and follow all instructions for proper use. Keep it in a safe place for future reference. The safety guidelines provided are important—failing to follow them could result in serious consequences, depending on the situation.







Please make sure to observe all warnings and instructions carefully.

■ Explanation of Terms and Symbols as follows :

	Warning	Indicates that if you ignore this sign and perform operations incorrectly, casualties may occur.
	Caution	Indicates that misoperations performed without regard to this symbol may result in personal injury or property damage.
		Pay attention! (In conjunction with the above warnings and attention, please be sure to strictly follow).
		Do not do this!
		Please do not disassemble!
		Please follow the instructions!
		Please do not touch the indicated position with your hands!
		Please do not touch the indicated position with wet hands!
		Please stay away from the fire!
		The ground cable must be installed in the power socket. Wiring installation should be delivered to the electrical installation company. Do not insert the power plug into the socket before the installation is complete to avoid failure.
		Please avoid installation in wet and water prone bathroom use!
		Please pull out the power plug!



Warnings

-  Only authorized service personnel may disassemble, repair, or modify this product.
*Unauthorized handling may cause electric shock, fire, or malfunction.
-  Please avoid installing or using this product in damp areas or bathroom where it maybe exposed to water. Do not spray water directly onto the product or rinse it with water, as this may cause water to enter the interior and result in damage.
-  Ensure proper grounding of the product.
*Improper grounding may result in electric shock. Consult a licensed electrician if unsure.
-  Do not touch or connect/disconnect the power plug with wet hands.
*This may result in electric shock.
-  Individuals with physical, sensory, or cognitive impairments (including children and the elderly) should use the product under supervision or turn off power when not in use.
*Unsupervised, prolonged use may cause low-temperature burns.
-  Use only clean domestic tap water.
*Non-potable water may cause health issues, internal damage, or fire hazards.



Warnings

Electrical and Safety Warnings

- ⊘ Use a power outlet within the specified range (AC 220V \pm 10%, max current 10A or more).
*Using a non-compliant socket may result in fire, electric shock, or malfunction.
- ⊘ Do not use poor-quality or damaged power outlets/plugs.
*Risk of electric shock, fire, or malfunction.
- ⓘ Unplug the power cord if not using the product for an extended period (especially if abnormal noise or smell occurs).
*Prevents accidents due to power leaks or damage.
- ⓘ If the power cord is damaged, it must be replaced by professionals or authorized service personnel.
*To avoid electric shock, fire, or injury.
- ⓘ Unplug the unit when cleaning, repairing, or replacing parts.
*Risk of electric shock.
- ⊘ Do not pull, twist, or crush the power cord forcefully.
*Prevents fire or short circuit.
- ⊘ Do not place flammable substances near the intelligent water closet.
- ⊘ In case of water leakage or power cord damage, unplug and stop using the unit.
*Contact professionals to avoid further risk.
- ⓘ Periodically unplug and clean the power plug with a dry cloth to remove dust.
*Dust accumulation may reduce insulation and cause fire.
- ⊘ This product is not intended for use by children.
*Improper use may result in personal injury.
- ⊘ Do not urinate into the warm air outlet, shower, or cleaning nozzle.
*Doing so may result in electric shock, personal injury, unpleasant odors, and equipment malfunction.
*It may also cause dirt buildup and nozzle blockage. If cleaning is needed, use a soft toothbrush.
- ⊘ Keep hands and objects away from the heater and nozzle outlets during use. Covering them may cause electric shock, fire, or malfunction.
- ⊘ Avoid leaning back forcefully or handling the cover or seat roughly, as this may cause damage or personal injury.
- ⊘ Do not pull, damage, bend, twist, stretch, overload, or excessively compress the connecting pipe. Improper handling may result in damage or personal injury.
- ⊘ Avoid using the following cleaning agents on plastic parts: carbon, chloroform, copper, 40% gold acid, concentrated hydrochloric acid, alcohol, gasoline, engine oil, brake fluid, paint remover, and household cleaners.
- ⊘ Do not use the seat cover, seat circle, or other parts of this product.

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Safety warnings and precautions



Warnings

- ❗ Install the battery correctly (+/-). Remove it if not in use for a long time. Replace promptly when low to avoid signal issues. Use only compatible batteries and keep them away from heat or moisture. If battery fluid contacts skin, wash with water immediately. If it enters the eyes, do not rub—rinse with water and seek medical help.
Warning: Battery leakage may cause fire, injury, or blindness. Contact us if assistance is needed.
- ⊘ Do not mix old and new batteries, or store them with metal objects. Do not disassemble, recharge, or throw batteries into fire or water. Keep the battery and remote control away from heat and direct sunlight. Avoid puncturing or crushing the battery, as damage may cause leakage, fire,



Cautions

- ⊘ Ensure the product is fully installed, with the water pipe connected and the water valve turned on, before connecting to the power supply to prevent fire or malfunction
- ⊘ Do not use multiple plugs in the same power outlet, and ensure the plug is fully inserted to prevent overheating or fire.
- ⊘ Do not add water or cleaning agents into the intelligent device or display unit, including around the power plug, as this may cause electric shock or fire.
- ❗ Unplug the power, shut off the water supply, and drain the unit when not in use for long periods to prevent leaks, fire, or damage.
- ⊘ Do not use the seat heating or warm air functions on [High] or [Medium] settings for extended periods, as prolonged use may pose safety risks.
- ⊘ During use, please ensure that skin remains in contact with the seat sensor area. Otherwise, the cleaning function may stop.
Children may have difficulty activating the sensor due to limited contact.
- ⊘ Patients with heart conditions should avoid using this product, as it may cause electromagnetic interference and pose serious health risks.
- ❗ Use only the new hose assembly provided. Using old or incompatible hoses may cause leaks and property damage.
- ❗ Avoid direct sunlight or heat exposure to prevent discoloration of the product.
- ⊘ To avoid accidental resets, connect the power supply through an external switch device, such as a timer, and ensure it shares a circuit with a common control component.

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Safety warnings and precautions

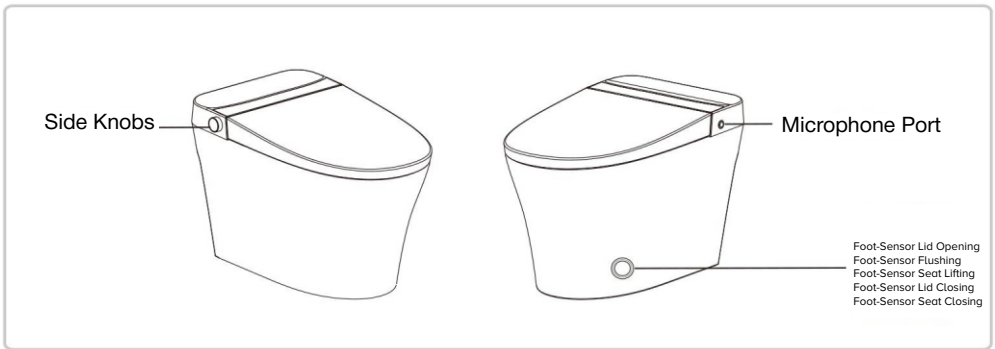
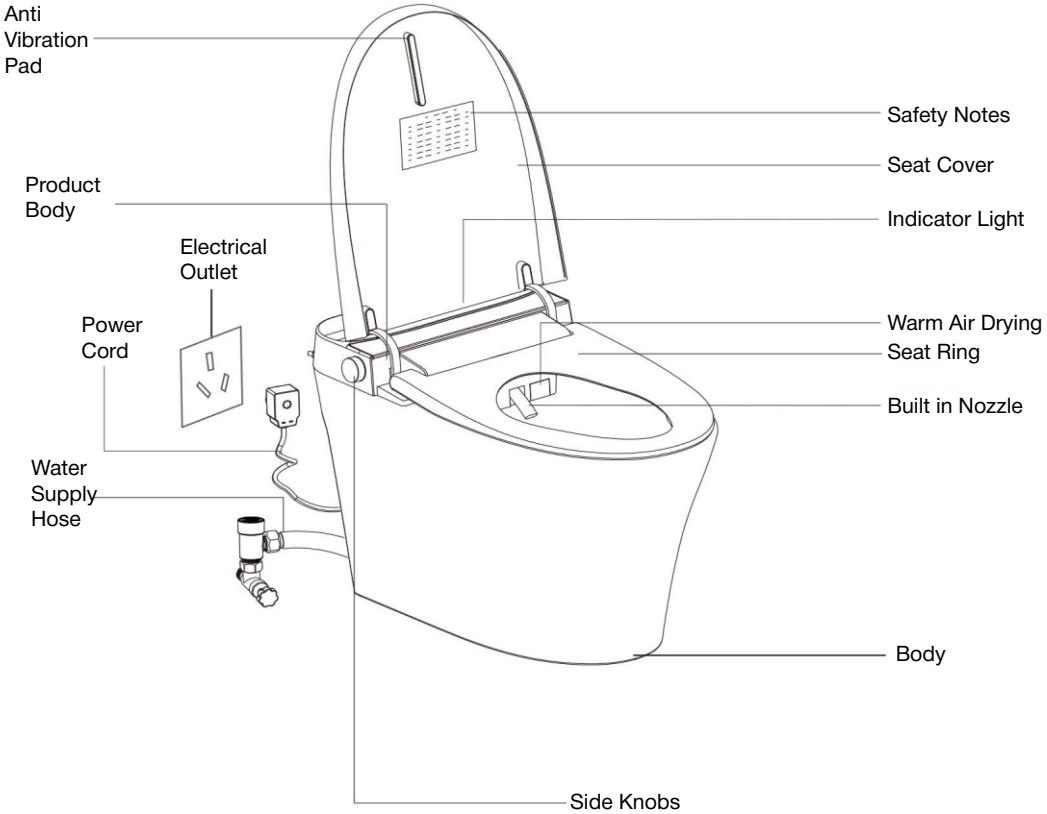


Prohibitions

- ❗ Close the water filter valve before removing the filter. When installing, tighten it firmly to prevent leakage.
- ⊘ Do not use the product if it is malfunctioning, as continued use may lead to water leakage, electric shock, or fire.
If the system is under maintenance or used beyond its one-year service limit, continued operation may pose safety risks.
- ❗ In cold weather, remaining water inside the product may freeze during transport or storage. To prevent damage, take proper anti-freezing measures.
Frozen water may cause flooding or leakage.
- ⚠ During cold weather, if the product has undergone long-distance transport or extended storage, residual water inside may freeze. To prevent damage, place the unit in a warm environment for at least 2 hours to allow it to thaw naturally before proceeding with installation, water connection, and power supply.
- ⊘ Do not flush items that easily cause clogs, such as newspaper, diaper pads, or sanitary napkins, as this may block the toilet and hinder proper flushing.
- ⊘ Avoid hitting or tapping the ceramic surface to prevent cracks and leaks.
Breakage may cause water leakage or injury.
- ⊘ Do not use the product in environments below 4°C
- ⊘ Do not bury cement or mortar beneath the toilet.
Expansion may cause cracking, damage, or personal injury.
- ❗ Ensure all plumbing and electrical work complies with local codes, and mount power and water
- ❗ Carefully inspect the intelligent water closet for damage upon delivery or during installation.
Failure to do so may lead to leaks or damage, resulting in property loss.

2

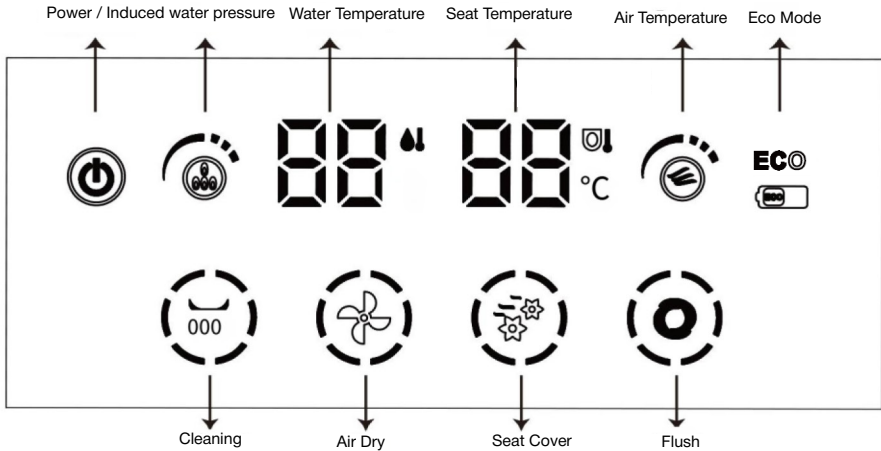
Product Details



Note: Component names may differ across models. Please refer to the actual product for specific appearance and functionality details.

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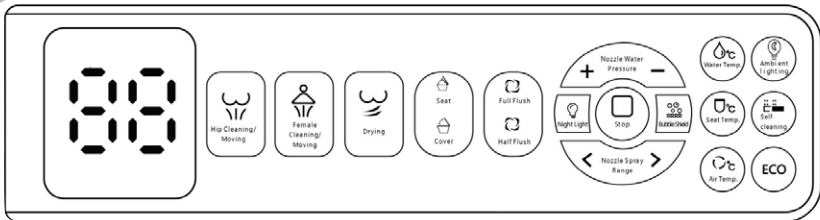
Display interface



* Note: The display screen of different models is slightly different, please refer to the actual object.

4

Remote control interface



* Note: Different models of product remote control appearance and function may be slightly different, please refer to the actual.

5

Function Adjustment and Usage Methods

Knob operation instructions



When not seated, long-press the button for 3 seconds to enter standby mode; short-press to initiate flushing, including during a power outage. When seated, a short press activates the drying function, and another short press stops all functions. For hip wash, turn the knob forward; turn it again to activate the massage function. For female wash, turn the knob backward; turn forward once more to enable massage.

Note: Batteries are consumables. If flushing fails during a power outage, replace the battery or contact your dealer. Please refer to the actual product for specific features and functions.

Stop / Power

When cleaning, drying, or other functions are active, short-press the button to stop the current operation. Long-press the “Stop/Flush” button on the unit or the “Stop/Power” button on the remote to enter standby mode, placing the smart toilet in a low power state. Long-press again to return to normal operation.

Rear Wash

While seated, press the “Rear Wash” button on the remote, the side button, or turn the knob forward to start the rear wash function. Water will spray from the front of the nozzle. Press again to enable back-and-forth (reciprocating) cleaning. Press once more to turn it off.

Lady Wash

While seated, press the “Lady Wash” button on the remote, the side button, or turn the knob backward to start lady washing. Water sprays from the front of the nozzle. Press again to enable reciprocating cleaning, and again to stop it.

Flush

Short press the “Flush” button to flush once. Long press to set or adjust the automatic flush time and toggle the auto-flush function on or off.

Warm Air Dryer

While seated, press the “Dry” button on the remote, the side stop/flush button, or the knob to activate the drying function for the cleaned area.

Bubble Shield

Tap the “Bubble Shield” button on the remote to activate the feature. Long press to turn the automatic Bubble Shield function on or off.

Note: Available only on models equipped with this function. Refer to the actual product.

Lid Opening / Automatic Lid Opening

When both the seat cover and seat ring are closed, press the cover button to open the cover. If the cover is open and the ring is closed, press again to close the cover. If both are open, pressing the button will close the ring. The seat cover opens automatically when a person approaches, depending on the model.

*Note: Features apply only to models with infrared/microwave sensors and automatic damping. Please refer to the actual product.

Seat Ring

When both the seat cover and seat ring are closed, press the ring button to open the ring. If the cover is open and the ring is closed, press to open the ring. If both are open, press the button to close the ring.

Note: This function is only available on models with automatic damping. Please refer to the actual product.

Body Sensor

The body sensor detects proximity, presence, or departure to control the lid and ring actions automatically.

Note: Available only on models with body sensing features. Refer to the actual product.

Self-Cleaning

Press the “Self-cleaning” button to activate the self-cleaning function. During cleaning, long press the “Self-cleaning” button on the remote to cycle through massage modes: press once for hot and cold massage, twice for strong and weak massage, three times for a combination of hot/cold and strong/weak massage, and four times to stop the massage.

Note: Available only on models with the massage function. Refer to the actual product.

Water Temperature

Press the “Water Temperature” button to adjust the temperature of the cleaning water. Each press changes the temperature level. Select the setting that suits your preference.

Seat Temperature

Press the “Seat Temperature” button to adjust the temperature of the seat ring. Each press switches the temperature gear. In standby mode, long press the “Seat Temperature” button to turn the ambient light on or off.

Note: Ambient light function is available only on certain models. Refer to the actual product.

Air Temperature

Press the “Air Temperature” button to adjust the temperature of the drying air. Each press changes the air temperature level. While in standby mode, long press this button for about 3 seconds to restore factory settings.

Water Pressure

To change the intensity of cleaning, press the “Water Pressure +/-” buttons. In standby mode, long pressing the “+” button enables or disables the moistening function, while long pressing the “-” button turns the foot sensor function on or off.

Cleaning Position

To adjust the nozzle’s cleaning position, press the left or right spray rod position buttons to move the nozzle forward or backward as needed.

Energy Saving / Night Light

Short press the “Energy Saving/Night Light” button to toggle the night light. Long press to turn the energy-saving function on or off.

Comfort Wash Mode

When seated or during washing, press and hold the "Comfort Wash" button on the remote control to activate the comfort wash function. Available only on models with this feature; refer to the actual product for details.

Remote Control Sync

To pair the remote control (code 2):

1. Unplug the product.
2. After 15 seconds, plug it back in.
3. Wait until you hear a sound from the knob.
4. Immediately press any button on the remote.

If you hear a response sound from the product, pairing was successful.

If the remote does not respond, repeat the steps above.

Seat Ring Sensor

The seat sensor detects occupancy when the device is powered on—sitting activates the sensor, while standing deactivates it.

Automatic Flush After Standing

If no flush command is issued after cleaning while seated, the ceramic flush will automatically activate approximately 6 seconds after the user leaves the seat.

UV Light

When the lid is fully closed, ceramic UV light begins after about 10 seconds and runs for approximately 2 minutes. If the lid is opened during this time, the sterilization process stops. Available only on models with UV light; refer to the actual product for details.

Foot Sensor / Touch Functions

Touching or sensing with the foot can activate flushing or open the lid and seat ring.

- First contact opens the lid.
- Second opens the seat ring.
- After about 6 seconds, if no further action is taken, the system will close the lid and seat and flush automatically. Ensure at least 150 mm clearance from walls or objects. Available only on models with foot sensing/touch.

Auto Lid and Seat Ring Closing

The lid will automatically close 15 seconds to 3 minutes after the user leaves the sensing area or seat. If the lid or seat is opened via body or foot sensing and the user remains, it will close automatically after about 3 minutes. The auto-close lid/seat function is active only when enabled and applies to models with automatic damping. Refer to the actual product for details.

Automatic Lid Opening

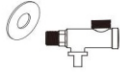
When the automatic lid opening function is enabled, the seat lid opens automatically when the user enters the sensing area. The seat sensor detects whether someone is sitting—sitting activates the sensor, and leaving deactivates it.

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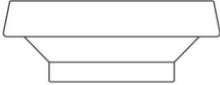
Accessory accessories and tools



Remote control battery



Decorative cover/valve



Connector

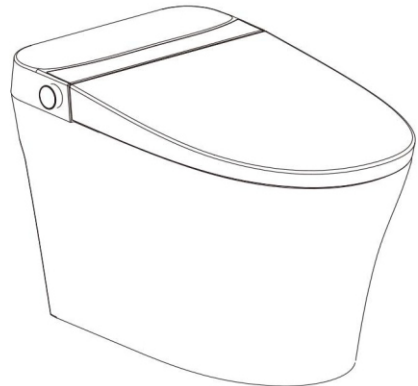
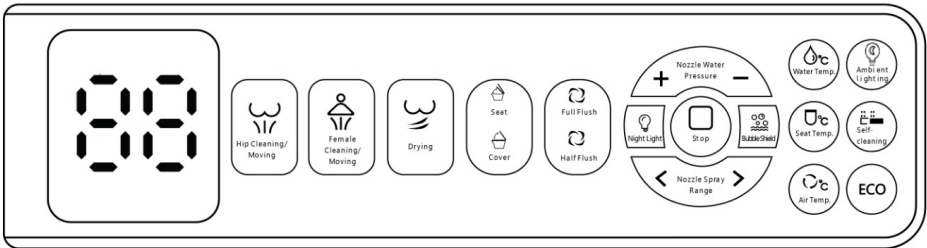


Power outage flush battery



**Installation
Guide**

Installation Guide







Product Native Waterway
System (pre-installed)

* Note: The above pictures are for reference only, please refer to the actual products.

Precautions before installation

Please follow these safety instructions carefully to avoid injury, damage, or malfunction.

 Warning	Risk of serious injury or electric shock if instructions are ignored.
 Caution	May cause personal injury or property damage if not followed.
 Warning	● Use a properly grounded power socket (AC 220V \pm 10%, 10A or more). Overloading may cause fire.
	● Only plug in the product after installation is complete, water pipes are connected, and the angle valve is open.
	● Close the main water valve before installation to prevent leaks.
	● Turn off the power before handling the product to avoid electric shock.
	● If installation is delayed, cover the floor drain with cloth to block gases.
 Caution	● Follow all local electrical and plumbing codes. Use wall-mounted power and water connections.
	● Inspect the product for damage before installation.
	● In cold weather, let the product sit in a warm room for 2 hours before installation to prevent freezing damage.
	● The power cord is approx. 1.3m. Install outlets within reach and at least 0.5–1m away from bathtubs or showers, and above floor level to avoid moisture.
	● Use only the new hose provided. Do not reuse old hoses.
	● Do not flush items like newspapers, diapers, or sanitary products.
	● Avoid striking the ceramic surface to prevent breakage.
● Do not install or use the toilet in temperatures below 4°C.	

1. Installation Environment

1. Installation Space

- Leave enough space around the unit as shown in the installation diagram.
- The standard position of the center of the sewage pipe from the wall 300mm.
- The valve should be installed at least 150 mm above the ground.
- The power outlet must be located within 1 meter of the product and must include a grounding cable.
- Ensure that the door switch or any moving part does not come into contact with the product.

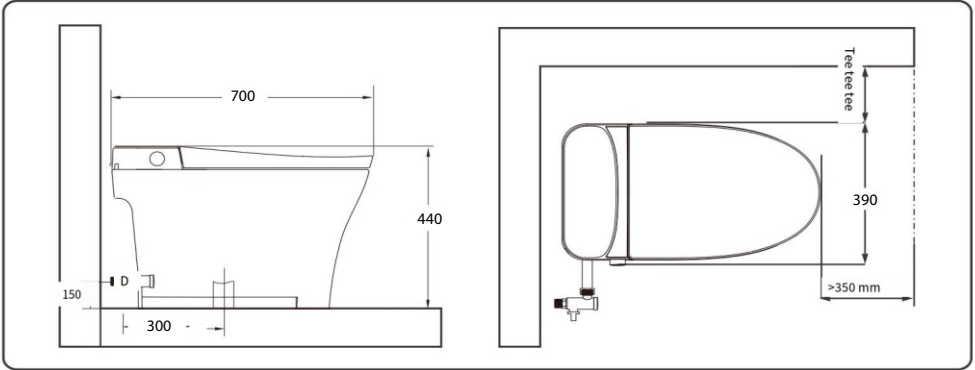
2. Water Supply Requirements

Minimum required water pressure:

- 0.12 MPa (when water is running)
- Water flow must be more than 20 liters per minute
- If the water pressure or flow is too low, the product may not work properly. (Use a special measuring tool to check.)
- If you are using this product at the same time as other fixtures (like faucets), the water pressure and flow must still meet the above requirements.

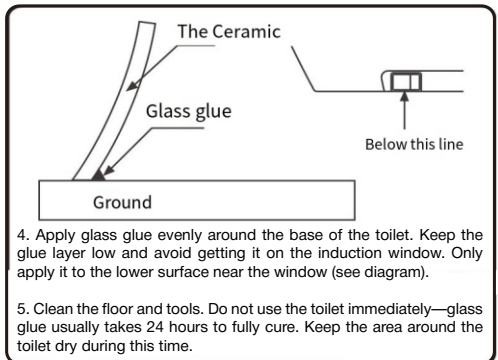
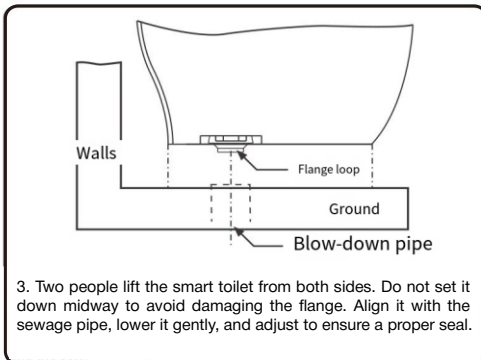
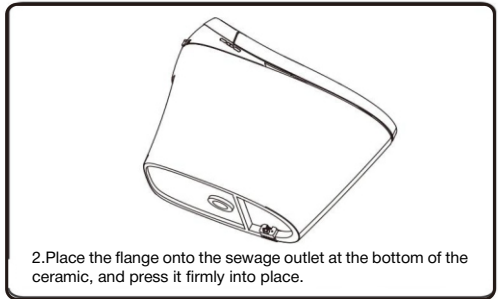
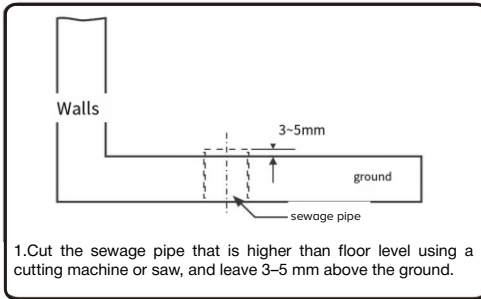
2. Product Size

The overall dimensions are 700 x 390 x 440mm



* Note: The size of different models may be slightly different, please refer to the actual product.

3. Installation

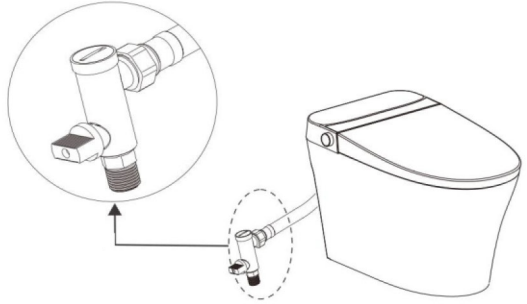


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Installation Guide

Water Connection Instructions

1. Close the main water valve in the customer's home to stop the water supply during installation.
2. Wrap sealing tape around the threads of the angle valve to ensure a tight seal, then securely install it onto the home's water pipe network.
3. Connect the filter or tee fitting to the angle valve. Be sure to insert the sealing gasket during installation—failure to do so may result in water leakage.
4. Attach the water pipe to the connected components. Ensure the pipe is laid smoothly, without twisting or bending, to avoid any strain or potential damage.
5. Open both the main valve and the angle valve to allow water flow. Carefully inspect all connection points for any signs of water seepage or leakage. Only proceed with operating the smart toilet after confirming there are no leaks.



Note: Waterway accessory styles may vary slightly between batches. Please refer to the actual product received for accurate installation.

- ⚠ For newly installed piping systems, flush the pipes for several minutes before connecting valves or filters to remove any sand, gravel, or debris and ensure clean water flow.

4. Remote Control Installation

1. Choose the installation location for the remote control and wipe the tile or glass surface with a dry towel.
2. Remove the protective sticker from the double-sided tape on the back of the bracket, then attach it to the tile or glass surface.
3. Alternatively, use expansion screws to secure the bracket to the wall.
4. Place the remote control onto the bracket.

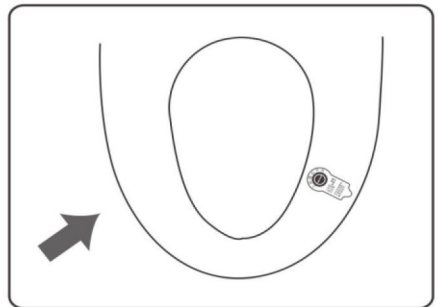
*For remote controls with a display screen or touch function, remove the protective film from the front of the screen before use.

8

Initial work

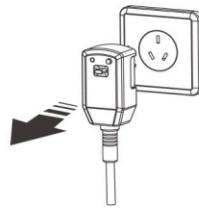
Initial Power-On and Testing

- Open the angle valve to allow water flow, and check all pipe connections for any signs of leakage.
- Plug the power cord into a 220V power outlet. The machine will emit a "beep" sound, and the LED or display light will turn on, indicating that the unit is powering on and performing a reset/self-check.
- Test the machine's functions based on standard usage—both with and without a person seated—to ensure everything is operating correctly.

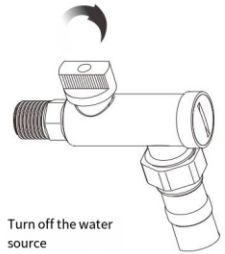


1. Turn off the power and water supply.

Before cleaning or maintaining the smart toilet, make sure to disconnect the power and shut off the water supply to ensure safety.



Disconnect the power supply



Turn off the water source

2. Cleaning the Machine and Ceramic Surface

Machine Cleaning:

Use a soft, damp cloth (not dripping wet) to gently wipe the surface. If needed, you can use a cloth with a mild kitchen cleaner (neutral pH) to clean, then wipe again with a clean damp cloth.

**Since this is an electrical product, do not rinse it directly with water. Always dry the surface with a soft cloth after cleaning to avoid water damage.



Ceramic Cleaning:

Use a soft, damp cloth (not wrung out) to gently scrub the ceramic surface. For heavy dirt, use a special ceramic detergent. Be sure to rinse off any residue with clean water. After cleaning, be sure to rinse thoroughly with water and dry the surface completely.

**Do not use chlorine-based or acidic detergents when cleaning the ceramic, as these may cause damage.



3. Filter Cleaning

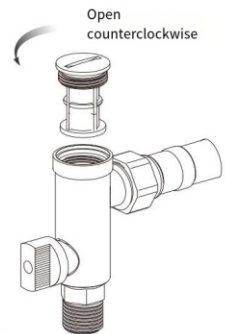
1. If impurities in the tap water clog the filter, it may result in reduced water flow and affect the performance of the product.

2. Please clean the filter regularly. Due to variations in water quality, the recommended cleaning frequency may vary; however, it is generally advised to clean the filter once every 6 months.

3. Before cleaning the filter, ensure the water supply is turned off. Then, rotate the filter counterclockwise to remove it. Rinse off any debris under running water. If necessary, a soft toothbrush may be used to clean stubborn dirt.

4. After cleaning, reinsert the filter and tighten it clockwise. Make sure to check for any water leakage after reassembly.

Note: The design of the angle valve and filter may vary slightly between different product batches. Please refer to the actual product for details.

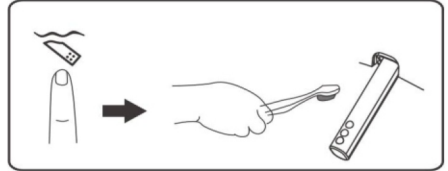


Turn off water source

4. Nozzle Cleaning

To clean the nozzle, ensure the unit is powered on and unoccupied. Press the "Self-Cleaning" or "Nozzle Cleaning" button—the nozzle will extend and remain out for 60–120 seconds. During this time, gently clean it with a soft-bristle brush or toothbrush. Press the button again to activate automatic cleaning, during which the nozzle moves back and forth. Press "Stop" at any time to end the process.

Note: The self-cleaning function may vary slightly depending on the model. Please refer to the actual product.



5. Remote Control and Flushing Battery

1. The remote control uses two AAA (7#) batteries, 1.5V. Flushing units may use different types of batteries depending on the model: 12V lithium battery, 12V AA (5#) alkaline battery, or a 9V alkaline battery. Note: Battery types vary by model; please refer to the actual product for details.

2. Follow these battery usage guidelines: Insert batteries correctly by matching the + and – symbols; remove batteries if the device will not be used for an extended period; replace depleted batteries promptly, as low power can affect signal reception; insulate used batteries with tape before disposal; keep batteries out of reach of children; if electrolyte comes into contact with skin, wash thoroughly with water; if it enters the eyes, do not rub—rinse with water and seek medical attention immediately. Leaking battery fluid may cause burns or fire; if swallowed, seek medical help immediately.

3. Do not: Carry or store batteries with metal objects (e.g., necklaces, keys); mix old and new batteries; disassemble, burn, or submerge batteries in water; expose batteries or the remote to heat or direct sunlight; attempt to recharge non-rechargeable batteries; crush or puncture batteries. Improper handling may result in leakage, overheating, explosion, or fire.

Table 1. Index of Energy and Water Efficiency Grades for Intelligent Water Closet

Smart Toilet Energy & Water Efficiency Level			Level 1	Level 2	Level 3
Energy Efficiency Grade Index	Energy consumption per unit cycle (kWh)	- With seat ring heating function	≤0.030	≤0.040	≤0.060
		- Without seat heating function	≤0.010	≤0.020	≤0.030
Water Efficiency Grade Index	Smart toilet cleaning average water consumption (L)		≤0.30	≤0.50	≤0.70
	Smart toilet flushing average water consumption (L)		Meets GB 25502 Level 3 requirements	Meets GB 25502 Level 3 requirements	Meets GB 25502 Level 3 requirements
	Dual flush smart toilet – full flush water consumption (L)				
Note 1: "*" applies to 70% of integrated smart toilets.					
Note 2: The average water consumption of the half flush in a dual-flush toilet, for each water efficiency class, must not exceed 70% of the maximum limit of its full flush water consumption.					

Thank You for Purchasing Our Product

To protect your rights and interests, please note the following information regarding product support and after-sales service:

Please Read the Following Carefully:

1. Before Requesting Repairs

If the product fails to function properly, please first refer to the “Fault Analysis and Troubleshooting” section of the manual. If the issue cannot be resolved, contact the sales office where you purchased the product or call our customer service center for assistance.

Contact the customer service center immediately if any of the following occur to prevent accidents:

- Damaged power cord
- Loose power socket
- Overheated socket, plug, or wiring

2. Read the Manual and Warranty Card Carefully **Before requesting after-sales service, please:**

- Read the product manual and warranty card thoroughly to determine if the issue is covered under the free warranty.
- Keep the manual and warranty card in a safe place for future reference.

3. When Requesting Repairs

Repairs Under Warranty:

Please provide the warranty card when requesting service. Repairs will be carried out according to the warranty terms.

Repairs Outside Warranty Coverage:

If the issue falls outside the warranty scope, we will offer paid repair services based on your requirements, while ensuring the product’s safety and functionality.

When contacting customer service, please provide the following details:

- Customer name, phone number, and address
- Product model and serial number (refer to the warranty card or product packaging)
- Date of purchase (as indicated on the warranty card)
- Description of the issue and any abnormal symptoms (as detailed as possible)
- Preferred date for on-site service (if applicable)

4. For Questions About Products or After-Sales Service

If you have any questions regarding the product or after-sales service, please contact your sales office or call our customer service center.

5. Product Warranty Details

- Please carefully complete and retain the product warranty card at the time of purchase.
- During the warranty period, if a fault occurs under normal usage conditions (as specified in the manual, safety guidelines, or warning labels), the company will provide free repair service.
- Services outside the scope of the warranty will be charged accordingly.

VI. Paid Maintenance Services

The following issues are not covered under the free warranty and are subject to service charges:

- Damage caused by improper use or intentional actions after installation
- Failures caused by unauthorized disassembly, modification, or repair
- Damage from natural disasters (e.g., fire, typhoon, flood, earthquake, lightning, or voltage anomalies)
- Wear and tear of consumables reaching the end of their service life
- Repairs performed by unauthorized technicians
- Damage caused by use in public or non-household environments
- Missing purchase invoice
- Incomplete warranty card or failure to return the “User Receipt” to the company

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Product specification

Item		Detail
Power Supply		AC 220V, 50Hz
Rated Power		1160W (Inlet water temp: 15°C, Outlet: 40°C, Flow rate: 640ml/min)
Maximum Power		1650W (Inlet: 4°C, Outlet: 40°C, Flow rate: 640ml/min)
Cable Length		1.3m
Applicable Water Pressure		0.15MPa (min, flow) ~ 0.75MPa (max, static)
Working Temperature		4°C – 40°C
Dimensions		700 x 390 x 440 mm
Net Weight		39.5 kg Gross Weight: ~44 kg
Flushing System		Siphonic Flushing Technology
Remote Control		Radio frequency
Cleaning Features	Buttocks Wash	Max 600ml/min (4-level adjustable @ 0.2MPa)
	Female Wash	Max 600ml/min (4-level adjustable @ 0.2MPa)
	Children Wash	Max 600ml/min (4-level adjustable @ 0.2MPa)
	Cleaning Method	Bubble soft
	Water Temperature	4 levels (~34°C, 37°C, 40°C + hot/cold massage)
	Pressure Control	4 levels (for arm, female, and child washing)
	Position Control	4-speed with massaging movement
	Heater Power	1600W (instant heating)
	Heating Method	Instant heating. Warm water rinse is continuous and Not time-limited, allowing cleaning at any time.
	Safety Features	Water temperature sensor, Butterfly thermostat, Temperature fuse, Flow sensor
Drying Features	Air Temperature	4 levels (~45°C, 50°C, 55°C, room temp)
	Drying Heater Power	270W
	Safety Features	Room temperature sensor, Locked-rotor protection, Temperature fuse, Bimetal thermostat
Seat & Lid	Seat Temperature	4 adjustable levels (~34°C, 37°C, 40°C + energy-saving at ~34°C)
	Seat Heater Power	45W
	Seat Safety	Temp sensor & fuse
	Buffer Device	Hydraulic slow-close Electric damping (for models with auto clamps/flippers)
Deodorization		Method: Catalyst deodorization technology (only for models with this function)
Executive Standards		GB4706.1–2005, GB4706.53–2008, GB38448–2019

This manual has been carefully reviewed for accuracy. However, the company is not liable for any errors or omissions. Due to printing processes and updates, there may be slight differences between the product described and the actual item. In all cases, the actual product shall prevail.