

Sorento

INTELLIGENT WATER CLOSET
SRTWC191-G2 & SRTWC195

Installation & User Manual



THE DESCRIPTION OF THE PRODUCT IN THIS MANUAL SHALL BE ACCURATE. IF THE CONTENT ERROR CAUSED BY TECHNICAL UPDATE OR DESIGN AND TYPE SETTING IS SUBJECT TO THE ACTUAL PRODUCT. WE WOULD LIKE TO EXPRESS OUR SINCERE GRATITUDE TO YOU FOR CHOOSING OUR PRODUCTS WITHOUT PRIOR NOTICE. IN ORDER TO AVOID ACCIDENTS AND USE THIS PRODUCT SAFELY, PLEASE BE SURE TO READ THE MANUAL CAREFULLY. PLEASE KEEP THE INSTRUCTIONS IN AN ACCESSIBLE PLACE FOR SAFEKEEPING.

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Thank you for purchasing our product. Please read this instruction manual carefully and use the product correctly.

There may be differences in the design of various product models. Please refer to the actual product, as the images in this manual are for reference only.

Cleaning and maintenance method





















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List Of Main Functions

Rear Wash		The nozzle releases warm water for a gentle and thorough cleansing of the rear wash.
Female Wash		Designed for women's daily hygiene, providing gentle and thorough cleaning to help prevent bacterial infections.
Moving Cleaning		For the cleansing or female function, the nozzle moves back and forth to enhance the cleaning effect.
Comfort Wash		Rhythmic changes in water pressure provide a gentle massage, which may help stimulate blood circulation.
Nozzle Position Adjustment		The washing position is adjustable forward or backward to suit the user's body shape, without requiring any body movement.
Seat Ring heating		The microcomputer-controlled seat ring maintains a steady temperature, providing warmth and comfort, especially in cold weather.
Warm Air Drying		It blows warm air to quickly dry the rear after rinsing.
Intelligent Deodorization		A special deodorizing filter purifies odors, helping to eliminate or reduce toilet smells.
Soft Close Seat Ring		The seat ring and cover are equipped with buffer devices, allowing them to close gently without any loud banging noise.
Auto Sensor		The automatic sensor detects when someone is seated, activating the machine for use.
Auto Flush		Automatic flushing is activated when the user has been seated for more than 10 seconds and then leaves, or when the drying function is used.
Self-Cleaning Nozzle		When the nozzle extends or retracts, it automatically releases a small stream of water to clean itself.
Power Saving Function		When not in use, an energy-saving mode can be activated to help reduce electricity consumption.
Pressure Regulation		Pressing the booster button increases the water pressure, enhancing the cleaning performance.
Instant Heating		When cleaning the rear, the water is instantly heated to the set temperature.
Power off flush		Normal flushing is still possible in the event of a power failure.
Automatic Flip		When a person approaches within 30 cm of the front of the toilet, the cover will automatically open. (This function is available only on Type C models.)
Water Stop Protection		If the water supply is interrupted during use, the cleaning function will automatically shut off to prevent a sudden rise in water temperature and potential scalding.
Foot Sensor Flush		When you place your foot near the sensor button beneath the toilet, it will automatically flush once. (This feature is only available on Type B models.)
Foot Sensor Flip		When you place your foot near the sensor button beneath the toilet, the seat ring automatically lifts. (This feature is only available on Type C models.)

Important Safety Guidelines

PLEASE READ ALL INSTRUCTIONS CAREFULLY BEFORE INSTALLING OR USING THIS PRODUCT.

Danger – To Reduce the Risk of Electrocutation

1. Do not place or store the product in areas where it may come into contact with water.
2. Do not drop the remote control into the bathtub, sink, or any other liquids.
3. Do not spray water directly onto the product or its plug.

Warning – To Prevent the Risk of Burns, Electric Shock, Fire, or Injury



1. When used by young children or individuals with paralysis in the lower body and impaired temperature sensation, always set the seat temperature to the lowest setting or turn off the heating function.
2. This product is designed only for the functions described in this manual. Do not use accessories or attachments not recommended by the manufacturer.
3. Do not use the product if the power cord or plug is damaged, if it malfunctions, is damaged, or has been dropped into water. Contact an authorized service center for inspection, repair, or adjustment.
4. Ensure that the power cord is not burned or exposed to heat sources.
5. Do not use this product while feeling drowsy or asleep.
6. Do not drop or insert any objects into the product openings or water pipe.
7. This product is intended for indoor use only. Do not use it outdoors.
8. Children may use this product under supervision, but it should not be treated as a toy or used for play.
9. Use only the new hose assembly provided with this product. Do not reuse the old hose assembly.

Please Save This Safety Guide



Safety Precautions

Please read these safety precautions carefully before using the product properly. The precautions listed below are important for your safety. Please be sure to follow them.

Below are the icons and their corresponding descriptions:

	Indicates that failure to follow this warning may lead to serious injury or death.
	Indicates that improper operation may result in personal injury or property damage if the warning is ignored.

Below are the icons and their corresponding descriptions:

	It is not feasible to perform this action. The left sign means non-detachable
	Represents an action that must be performed.

WARNING



Do not pour water or detergent onto the product body or the power plug.

- This could result in a fire or electric shock.
- May cause the toilet to malfunction, sustain damage, or result in water seepage indoors.

This is an electrical product. When using it in the bathroom, please ensure proper ventilation by installing a ventilation fan or vent to maintain good air circulation.

Set up the power distribution socket as specified below:

- Failure to follow the requirements below may result in fire or electric shock.
- a. Use a high-sensitivity, rapid-response leakage circuit breaker (with a rated residual operating current below 10mA) or an isolation transformer (rated between 1.5KVA and 3KVA) to protect the socket circuit.
- b. The socket should be installed at least 0.3 meters above the ground and positioned as far as possible from the bathtub.

The ground wire must be securely connected to a proper grounding point.

- The socket should be installed at least 0.3 meters above the ground and positioned as far as possible from the bathtub.

Note: Grounding in this context refers to a protective grounding system with a grounding resistance of less than 4Ω. The grounding wire should be a copper wire with a diameter of at least 1.6 mm.

When using in the bathroom
Please ensure that the power plug is waterproofed with silicone.

Failure to waterproof the plug may result in fire or electric shock.

WARNING



Do not install this product in bathrooms or other damp environments.
• Doing so may result in fire or electric shock.



Do not disassemble, repair, or modify the product on your own.
• This may cause fire or electric shock.



Do not continue using the product if a malfunction occurs.
• If any of the following situations happen, unplug the power cord, close the water inlet valve, and stop the water supply.

Malfunction Details

- Water leakage from the piping or the main unit
- Cracks or fractures on the product
- Abnormal noises or unusual odors
- Smoke or abnormal heating from the product
- Toilet clogging
- Continuing to use the product when it's malfunctioning may cause fire, electric shock, or water leakage.



Do not plug in or unplug the power plug with wet hands.
• This may cause electric shock.



Do not damage the power or seat connection cables.

Do not pull, modify, heat, forcibly bend, yank, or place heavy objects on the power or seat connection cables.

- Ignoring product damage and continuing use may cause fire, electric shock, or short circuit.



Do not use multi-plug extension outlets.
• Do not splice wires or use extension cords, as this may cause overheating, fire, or electric shock.



Do not use loose or unstable power outlets.
• This may cause fire or electric shock.



Do not use water sources other than tap water.
• This may cause skin irritation or other issues.

WARNING



Be cautious of low-temperature burns.

- If sitting on the toilet seat for an extended period, adjust the seat temperature to room temperature
- For the individuals listed, please adjust the seat temperature to room temperature and the warm air temperature control to [Low] when using the heated seat and air dryer.

- Children, elderly individuals, and those unable to adjust the temperature to an appropriate level on their own.
- Patients, people with disabilities, and others who have limited mobility.
- Individuals who have taken sedatives (such as sleeping pills or cold medicine), are heavily intoxicated, or are excessively tired.

WARNING



- Keep cigarettes and other open flames away from the product.
- It may cause fire



- Do not insert fingers or other objects into, or block the warm air outlet. Do not place your hand in front of the outlet, or cover it with clothing or other materials.
- May cause burns, electric shock, or damage.
- Extra caution is required when used by children or the elderly.



- Do not apply excessive force or impact. Do not stand on the toilet seat, lid, or main unit, and do not place heavy objects on them.
- This may cause the product to crack, the main unit to fall apart, or result in injury.
- A damaged toilet may lead to indoor water leakage.



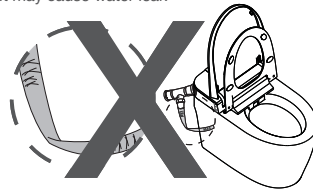
- For maintenance, use diluted kitchen detergent (neutral). Do not use the following products: (Toilet cleaners, household detergents, gasoline, thinner, scouring powder, nylon brushes, etc.
- These may damage the surface, causing deformation or cracking, which could lead to injury.
- They may also damage the piping and cause water leakage.



- When the inlet Angle Valve is opened, the inlet filter and the water discharge cock attached to the inlet filter shall not be removed
- It may cause water leak



- Do not twist or damage the water inlet hose
- It may cause water leak



- Do not flush anything other than waste and toilet paper.
- Otherwise, it may cause toilet clogs and overflow of sewage.



- When not in use for an extended period, please unplug the power cord.
- For safety reasons, always unplug the power cord.



- In case of a water leak, please turn off the water inlet valve and stop the water supply.



- When installing the water inlet filter, ensure it is tightly screwed in.
- Otherwise, it may cause water leakage.



- Prevent damage caused by freezing.
- Freezing can damage the water inlet system and the internal components, leading to leaks.
- Please implement insulation or other measures to raise the temperature in the bathroom.



Ensure the power plug is properly inserted

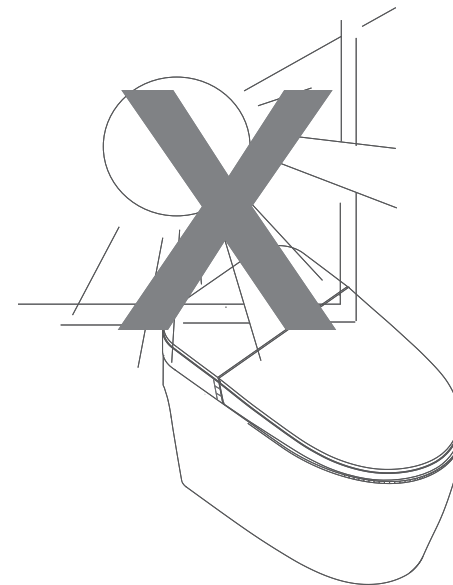
- Before use, make sure the power plug is securely inserted, with the plug fully connected to the socket without any looseness or incomplete insertion, as this may cause overheating and result in a fire.
- When not in use for an extended period, please unplug the power cord.



- If the toilet is clogged, please unplug the power cord and use a commercially available drain cleaner to remove the blockage.
- Failing to unplug the power cord during automatic cleaning may cause sewage overflow and water leakage indoors.



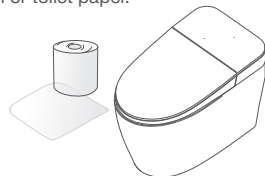
- Do not expose the product to direct sunlight.
- This may cause discoloration, aging, deformation, and damage to the product.



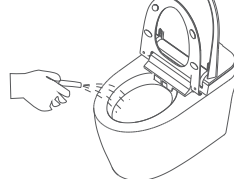
Precautions for Use

Cleaning Mistakes

Do not wipe the product body with a dry cloth or toilet paper.

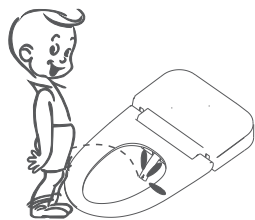


Direct rinsing with water is strictly prohibited and may cause damage.

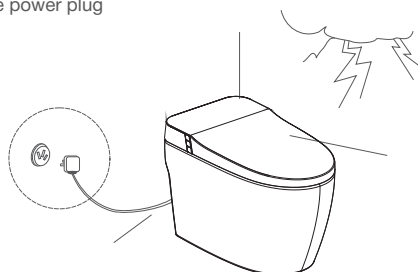


Daily Maintenance

Do not direct urine onto the product body or nozzle.



When thundering, please pull out the power plug



Incorrect operation / Precautions

Do not cover the seat sensor, body infrared sensor, or the remote control's signal transmitter and receiver. This may cause the smart toilet to malfunction.

To avoid signal interference, maintain distance between the main unit and devices such as radios

Radio performance may be affected.

Avoid leaning against the toilet lid

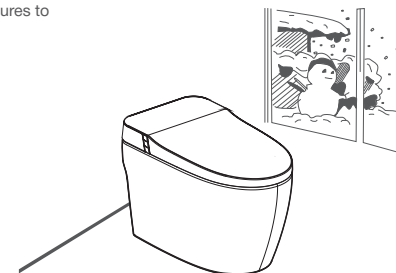
Doing so may damage the outer casing.

When placing a child's auxiliary seat on the toilet ring, be sure to remove it after use.

It may interfere with certain functions.

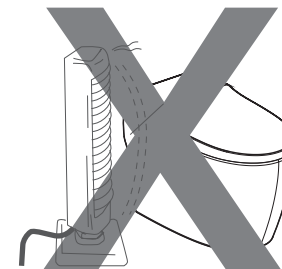
Precautions for Use

When temperatures drop at night during winter, freezing may occur. Please implement antifreeze measures to protect the product



Do not place heaters, stoves, or similar devices near the product.

This may cause discoloration or malfunction.

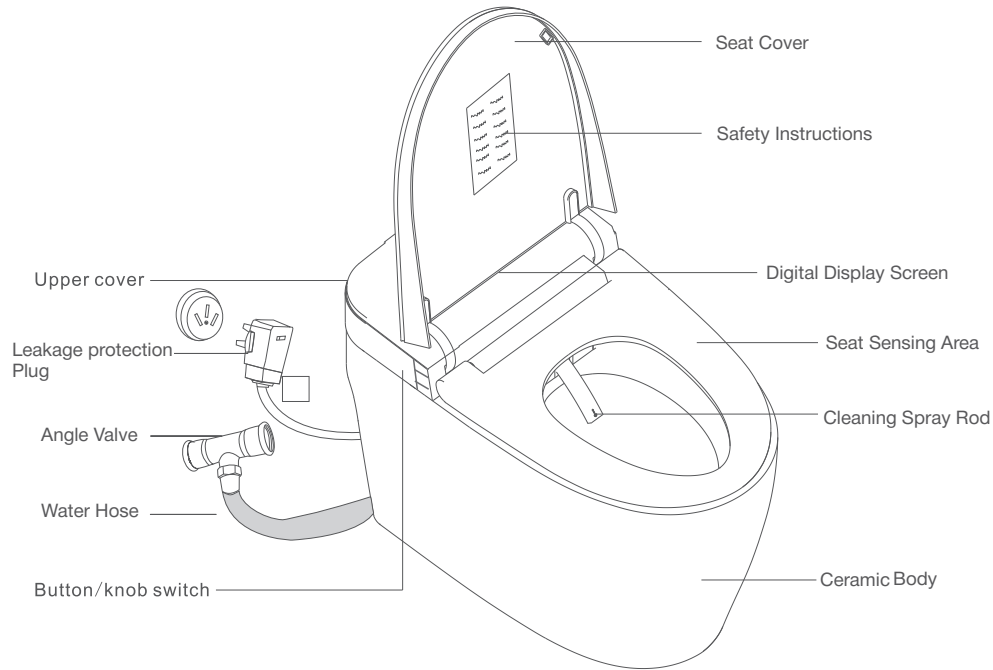


Do not forcefully open the toilet seat or lid.

This may cause cracking or malfunction.

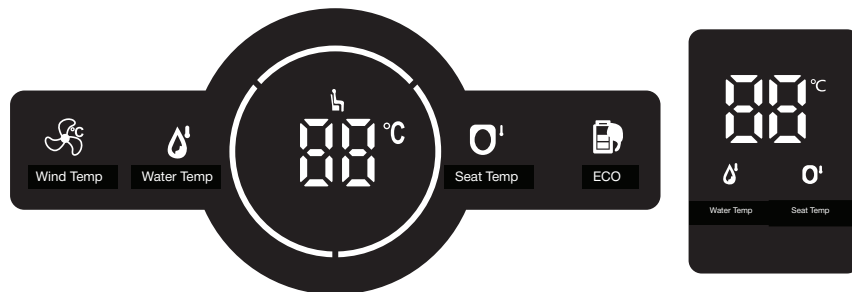


Component Name



Note: The model 8802 is used as an example. The appearance of other models shall prevail in kind

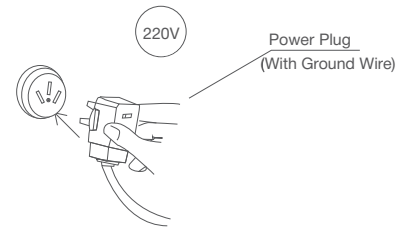
Description of Digital



Pre-Use Checklist

Plug in the Power Cord

1. Insert the power plug into a 220V AC outlet.



2. Make sure the temperature indicator on the digital display lights up.

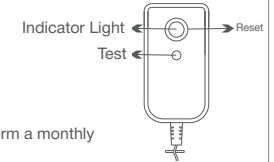
3. Ensure the water inlet valve is in the open position.

Remote Control Pairing

After the system completes its startup self-check, the product will emit a "ding-ding-ding" startup chime. Within 30 seconds of hearing this sound, press and hold the female wash button on the side control panel (long-press the rotary knob on the side).

The product will emit a long beep, indicating it has entered remote pairing mode. At this point, press any button on the remote control. If the product beeps in response, the pairing has been successful.

Leakage protection Power



1. Please perform a monthly inspection.
2. Press the "Test" button.
3. Ensure the indicator light has turned off.
4. Confirm the product is in a stopped state.
5. If there are no issues, press the "Reset" button to restart the product.

Warning

Be sure to securely connect the grounding wire.

If the outlet does not have a grounding wire, please consult with an electrical installation company.

The power plug for this product is a three-pronged plug (with a grounding wire).

There is a risk of electric shock in the event of a fault or leakage.

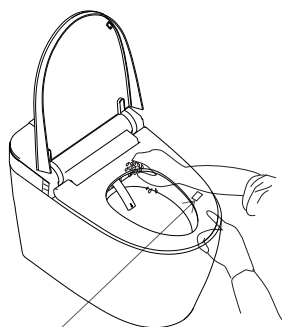
Ensure that all water pipe connections are properly installed, as improper installation may lead to leaks, causing water damage and property loss.



Pre-Use Check

Operation Confirmation

1. Check if the spray nozzle or water pipes are leaking; wipe all parts dry.
2. Press the seat sensor and confirm the energy-saving icon on the display turns off.
3. Verify that rear, female wash, drying, deodorizing, and soft-close/damper functions are working properly.



SeSeat Sensor Position

When checking the wash, drying, and automatic deodorizing functions, make sure the seat sensor is activated and the energy-saving icon or indicator light is off. During the wash test, cover the front of the nozzle with your hand to block the water spray and prevent splashing.



Attention

1. The cleaning and heating functions use instant heating. If water cannot flow in properly, the main functions of the product will not operate correctly.
2. After powering on, make sure the water inlet valve is open and the braided inlet hose is not bent or kinked.



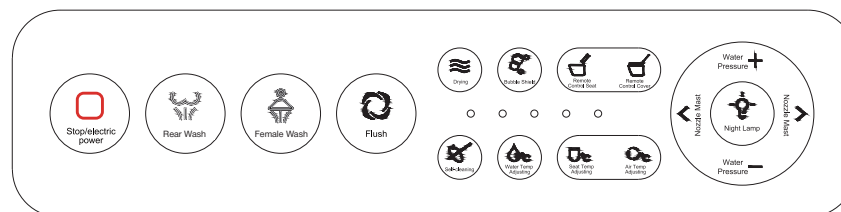
Warning

Do not use a power source other than AC 220V. Wiring must comply with relevant regulations.



Failure to follow this instruction may result in fire

Remote Control



Purple indicator light on – Female hygiene process in progress.

Red indicator light on – Warm air drying in progress.

Blue indicator light on – Posterior cleansing in progress.

Turn forward: The posterior cleansing indicator lights up blue.
Turn backward: The female cleansing indicator lights up purple.
Press the center: The warm air drying indicator lights up red.
In standby mode, the indicator light is white.

Note: Remote control and toilet host pairing remote control

Step 1: Disconnect the main power supply and ensure the leakage protection device is turned off before proceeding.

Step 2: Remote Control Pairing

After the power-on self-test is complete, the motherboard will emit a ding-ding-ding startup tone. Within 30 seconds of hearing this tone, press and hold the side button (or rotate and hold the side knob). The motherboard will emit a long beep, indicating that it has entered remote control pairing mode. At this point, press any button on the remote control. If the motherboard responds with a confirmation beep, the pairing has been successfully completed.

Remote control code matching

To pair the remote control, power on the unit and wait for the startup tone ("ding-ding-ding") after the self-test. Within 30 seconds, press and hold the side button (or rotate and hold the side knob) along with the female wash button until a long beep sounds, indicating pairing mode. Then press any button on the remote; a beep confirms successful pairing. To unpair, repeat the steps but press and hold only the side button or knob. After a long beep, wait 60 seconds until four short beeps confirm the remote has been unpaired.

Radar Sensitivity Adjustment

To enter shutdown mode, long press the Stop button on the remote control until the mainboard powers down. To adjust radar sensitivity, short press the female button on the remote or use the side female button. The display will show gear levels from L1 to L6, where L1 disables microwave sensing and L6 provides the farthest detection range.

Flip Force Level Adjustment

Long press the Stop button on the remote control to enter shutdown mode. Then, short press the Water Pressure + button to increase the flip force level, or the Water Pressure – button to decrease it. The display will show gear levels from C1 to C9, where C1 is the weakest and C9 is the strongest flip force setting.

Flush Level Adjustment

Long press the Stop button on the remote control to enter shutdown mode. Then, short press the Flush button to adjust the flush level. The display will show gear levels from F1 to F4, where F1 is the lowest and F4 is the highest flush intensity.

Hidden Feature Settings

Automatic flush switch

Long press the Stop button on the remote control to enter shutdown mode. Then, short press the Hip Wash button to toggle the automatic flushing function. A long beep indicates that automatic flushing is enabled, while a short beep indicates it is disabled.

Automatic Wall Moistening Control

Hold the stop button to shut down the mainboard. Press the lighting button to toggle the automatic wall moistening function. A long beep indicates activation; a short beep indicates deactivation.

The Bubble Guard activates automatically when seated.

Hold the stop button on the remote control to shut down the mainboard. Press the drying button to toggle the automatic Bubble Guard function. A long beep indicates activation; a short beep indicates deactivation.

Method of use

Water Temperature Adjustment

Press the water temp button to cycle through four water temperature settings: High, Medium, Low, and

Seat Temperature Adjustment

Press the seat temperature button to cycle through four levels: High, Medium, Low, and Normal.

Air Temperature Adjustment

Press the air temperature button to cycle through four levels: High, Medium, Low, and Normal.

Rear Wash Function

Press the rear wash button or rotate the knob to the rear wash setting to activate the cleaning function. The nozzle will spray water to cleanse the area.

Female Wash Function

Press the female wash button or rotate the knob to the female wash setting to activate the cleaning function. The nozzle will spray water to cleanse the area.

Reciprocating Massage Function

During rear wash or female wash press the same button again to activate nozzle movement for wider coverage. Press again to stop the function.

Nozzle Position Adjustment

While the rear, female, or general cleaning function is active, use the '<' and '>' buttons to move the nozzle forward or backward for a more comfortable cleaning position.

Method of use

Water Pressure Adjustment

During rear or female washing, press the '+' button to increase or the '-' button to decrease the water pressure.

Drying Function

Press the drying button to activate the drying function. It will automatically turn off after 3 minutes.

Deodorizing Function

The deodorizing function activates automatically when seated. It pauses during the drying process and turns off 30 seconds after you leave the seat.

Stop Function

Press the 'stop/power' button to immediately stop all active functions, including cleaning and drying.

Nozzle Cleaning

When not seated, press the nozzle cleaning button on the remote control. The spray rod will extend and release water through the cleaning port for 60 seconds, allowing you to manually clean the nozzle.

Lighting Function

Press the lighting button to turn on the light and knob illumination. Press again to cycle through lighting modes or turn them off.

Flush Function

Press the 'flush' button to start a manual flush. Flushing also occurs automatically when a user leaves the seat, or after completing any cleaning function such as rear, female, or laxative wash.

Automatic Lid and Seat Ring

If only the seat cover is open, it closes automatically after 90 seconds without flushing. If both the cover and seat ring are open, they close and flush after 180 seconds. Any detected motion or system activity resets the timer.

Foot Sensing Function

Disabled when seated. When not seated, manual foot sensing triggers a flush. Automatic foot sensing opens the cover, lifts the seat ring, or closes both and flushes—depending on their current positions.

Energy-Saving Function

When enabled, the seat temperature drops to 28°C after the user leaves, regardless of the current setting. Upon sitting down, it returns to the preset temperature level.

Use instructions

What is the amount and temperature of warm water spray?

Warm Water Supply

With instant heating, the spray water maintains a consistent temperature during extended cleaning, though minor fluctuations may occur without affecting performance. The spray temperature follows the selected setting:

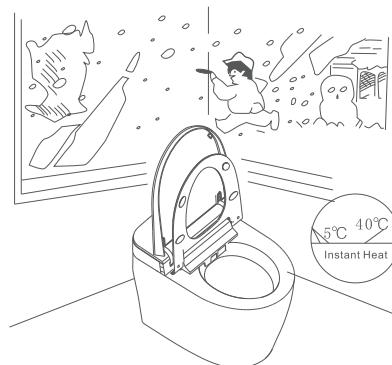
Normal: Unheated water

Low: ~35°C

Medium: ~38°C

High: ~41°C

Heating time may vary depending on the incoming water temperature."



Equipped with seat sensor

The built-in seat sensor ensures that cleaning functions cannot be activated unless the seat is properly occupied. If the seat is not in place, the nozzle will not spray even if a button is pressed accidentally.



Seat sensor

The seat sensor will not function under the following condition:

* The user is not seated on the seat.

Use instructions

Energy saving function

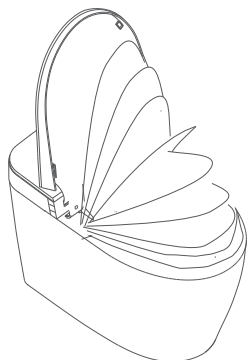
Energy-Saving Tips

- Close the seat cover after use to retain heat.
- Avoid setting seat and water temperatures unnecessarily high.
- Adjust settings for comfort while considering seasonal temperature changes.
- Use devices with energy-saving features when possible.
- Turn off the power if you'll be away for an extended period.

※ If freezing conditions are expected, please take appropriate anti-freeze precautions.

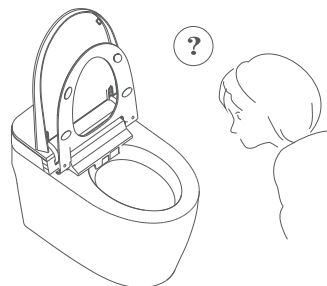
Soft-Close Seat and Cover

The smart toilet is equipped with a soft-close damping buffer that prevents slamming noises when closing the seat ring or cover.



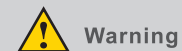
Water coming out from around the nozzle?

It is normal for water to appear around the nozzle before or after cleaning, or when the warm water function is activated. This is a structural characteristic and not a malfunction.



If water continues to flow beyond the situations above, close the water inlet valve, unplug the power cord, and contact the retailer or service provider for assistance.

Daily cleaning and maintenance



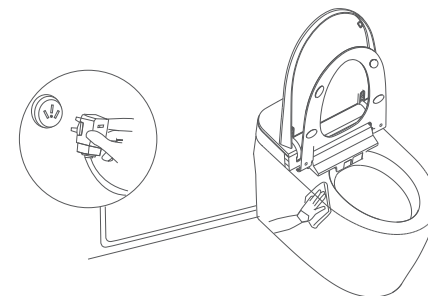
Warning

Before cleaning or servicing the unit, unplug the power cord and ensure the power indicator light is off.

The cleaning and maintenance method of intelligent toilet

Wipe the unit regularly with a soft cloth dampened with water. Prompt cleaning prevents buildup and helps avoid static electricity, which can attract dust and cause discoloration.

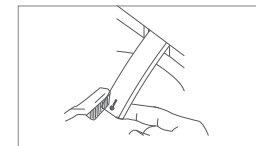
※ The main unit can be detached from the toilet for easier cleaning of hard-to-reach areas.



Cleaning and maintenance of sprinkler head

If the nozzle is dirty, clean it gently using a small brush, such as a toothbrush.

- ※ After leaving the seat, extend the nozzle by turning the knob or pressing the appropriate button.
- ※ Do not forcefully pull, bend, or stretch the nozzle.



Warning

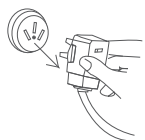
⚠ Regularly clean dust from the power plug. Always unplug it before cleaning and wipe with a dry cloth.

※ Failure to do so may result in poor insulation and pose a fire hazard.

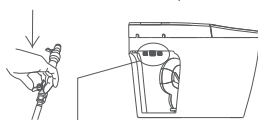
Easy Steps to Clean the Removed Toilet Lid

The disassembly method of the toilet cover

1. Unplug the power plug from the socket.

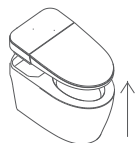


2. Close the feed valve and stop the water supply.



Unscrew the three hoses on the flush valve.

3. Lift the cover up and remove it from the toilet.



4. Place the cover lightly on the floor cushions.



Be careful not to break the nozzle and drying baffle.

1 Unplug the Power

Always unplug the power cord before moving or cleaning.

※ Risk of electric shock.

2 Drain Water

Fully drain the unit before moving.

※ Prevents water from entering internal

3 Do Not Crush Cables or Pipes

Avoid bending or squeezing the power cord or water pipe.

※ May cause damage or leakage. components.

4 Handle Lid with Care

Do not turn the lid upside down or place it directly on the floor.

※ May cause scratches or malfunction.

5 Remove the Toilet Cover Carefully for Cleaning

When removing the toilet cover for cleaning, handle it gently and with care.

※ Mishandling may lead to water leakage or malfunction.

6 Mark Hose Positions Before Disassembly

When disconnecting the hose from the flush valve, mark each hose's installation position. Ensure proper reinstallation and securely tighten all joints after cleaning.

※ Incorrect installation may result in water leakage.

Do not put the cover upside down, please do not put it on the ground!



Long-term placement when not in use

Please ensure the water is fully drained in the following situations to prevent damage or malfunction:

● Extended Periods of Non-Use (e.g. travel):

Stagnant water can lead to contamination and potential blockages.

● Unoccupied Homes During Cold Weather:

Indoor temperatures may drop rapidly, increasing the risk of water freezing and causing leaks or pipe damage.



Attention

Water Supply Hose Handling

Before Removing the Hose:

Always close the water inlet valve to prevent spills.

When Reinstalling the Hose:

Ensure the hose is fully and securely inserted.

※ Improper handling may lead to water leakage and indoor flooding.



Replace the battery of the remote control

Battery Replacement for Remote Control

When the battery is low, the indicator light on the remote control will become dim or turn off, and it will stop transmitting signals.

※ The included battery is intended for initial setup and testing purposes, so its lifespan may be limited.

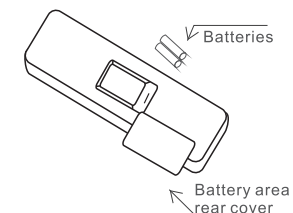
To replace the battery:

Ensure the positive (+) and negative (-) ends match the markings inside the remote control.

Do not mix old and new batteries.

Use alkaline batteries only for optimal performance.

Open the back cover of the battery area of the remote control and replace it with new batteries.



When there is a danger of freezing in winter

In cold winter, the smart toilet may be damaged and leak due to freezing of water in the toilet. To prevent freezing, please do the following.

General measures to prevent freezing		
1. Plug the device into a power socket and turn on the power. * If freezing occurs, water cannot be sprayed.	If the water supply hose or connection is frozen and no water sprays out, cover the hose or connection with a cloth soaked in warm water to thaw it, or increase the indoor temperature and wait for it to thaw naturally.	Notice Do not pour hot water or blow hot air directly onto the water supply hose. * This may damage the hose or internal components.
2. Switch the warm water and seat temperature settings to [High], and close the seat cover.		
3. Turn on indoor heating. If there is no heating, drain the water from the supply hose as follows: a. Close the water inlet valve to stop the water supply. b. Use the remote control to set the cleaning water temperature to "Normal," and touch the seat sensor to activate the rear cleaning function until no water sprays out.		



Attention

When removing the water supply hose, close the water inlet valve.
When installing water supply hose, ensure that it is properly inserted.



Fault judgment

If you suspect a malfunction, some issues may be resolved with simple checks. Before requesting a repair, please review the following items.

Malfunction	Reason	Exclusion Methods
No water from nozzle	Power outlet is not supplying electricity	Check if there is a power outage.
	Power switch is in the OFF position	Press the power switch to turn on the power indicator.
	Power plug not inserted	Insert the power plug properly.
	Leakage is occurring	Unplug the power plug and contact service for repair.
	Water inlet valve is closed	Open the water inlet valve.
	Impurities in the flush valve filter	Clean the filter.
	Water inlet pipe is bent or blocked	Clean or straighten the water
	Seat sensor is not detecting the user	Adjust the sitting position.
	Nozzle is clogged	Clean the nozzle.
	Water pressure is too low	Increase the water pressure or activate the air booster pump.
	Water supply pipe or connection is frozen	Cover with a warm, damp cloth or heat the room to thaw naturally.
	Cleaning water temperature is not set properly	Press the water temperature button and adjust to the desired temperature.
	Inlet water temperature is too low	Observe again after operating the cleaning function for some time.
	Seat temperature is not set properly	Press the seat temperature button and adjust to the desired temperature.

If the issue cannot be resolved after completing the above steps, please contact the dealer from whom you purchased the product or reach out to our after-sales service team.

Product specification

Category			Specification
The rated voltage			Ac 220-240V / 50Hz
Power			1200W (Max.)
Cleaning Function	Water yield	Rear Wash	400-800 ml/min
		Female Wash	400-800 ml/min
		Purge clean	400-700 ml/min
	Water Temp		Room temp, 34°C, 37°C, 40°C (4 grades)
	Water Pressure		3 Modes adjustable
	Heating time		5 seconds (there may be some differences due to different inlet water temp)
	Heater power		1200W (Max.)
	Safety device		Flow sensor, inlet and outlet water temperature sensor, temperature control switch, relay
	Countercurrent preventer		One-way valve
	Air dry function	Air temp	
Blowing rate		≥0.2m³/min	
Heating power		200W/250W	
Safety device		Temp sensitive switch, temp fuse wire	
Warm seat ring	Seat ring temp		Room temp, 34°C, 37°C, 40°C (4 grades)
	Heating power		40W
	Safety device		Temp sensor, temp fuse wire
Moving cleaning			Move the nozzle back and forth by 1.5cm
Massage cleaning			Strong and weak spaced vortex bubbles
Nozzle position			Before and after are adjustable
Water supply pressure			0.7-7.5khf/c㎡ (0.07-0.75Mpa)